

Food Service Commercial Equipment Presentation Intake

Customer Contact Info			
Date:			
First Name:		Last Name:	
Title:			
Name of Business:			
Business Address:			
City:		State:	Zip:
Phone:		Email:	
Home Zip Code:			
Visitor Information <small>(fill in all that apply)</small>			
Rep Group:			
Dealer:			
Manufacturer:			
Number of Customers (MAX 6 per group):			
Kitchen Equipment Needed			
Date of request:		Date Scheduled:	
Main Kitchen		Morning: 8am to 12pm	
Vent and Bake Lab:		Afternoon: 1pm to 4pm	
Equipment to be tested/demonstrated:			
Supporting equipment needed:			
Cooking: Yes _____ No _____			
Cooking what?			
Internal Notes			
Hood #:			
ERC Facilitator Name:			
Phone:		Email:	
Approval date:			
<i>Disclaimer: For the protection of our customers, proper kitchen attire is required. No shorts, tanks, or open toe shoes in the kitchen. Must be 18 years or older.</i>			

Welcome Back from the Foodservice Team at the SoCalGas Energy Resource Center (ERC) in Downey

We are glad to announce that the ERC will re-open its doors at 8am on Monday, July 19, 2021. The past 16 months have been challenging for us to conduct business and provide our SoCalGas programs and services to our customers during the pandemic. We are preparing our ERC to welcome our industry partners back for limited use to schedule equipment demos, testing and customer visits. We will be implementing various health and safety protocols to protect our staff and visitors to the center. We are asking for your support to work collaboratively to implement and follow our new practices to ensure the safety of all.

Below are the procedures we have established for our re-opening and they will be reviewed and updated as needed. SoCalGas provides staff that will continue to clean and maintain our center, kitchens, bathrooms and frequently touched surfaces per health and safety standards. Signage will be posted within the ERC designating the common areas that will be available for use.

The Foodservice Team will be following a modified schedule working both at the ERC and remotely 7:30am to 4:30pm.

Schedules and Procedures are subject to change

- The ERC Main Kitchen and Vent and Bake Lab will be available to schedule Monday through Friday, Morning session 8am to 11am; Afternoon session 1pm to 4pm.
- ALL visitors must enter through the Front Door Main Entrance.
- Maximum group size is 6 external persons and 2 SoCalGas Foodservice staff - total of 8.
- IF you or your customer is exhibiting COVID-19 symptoms, please do not attempt to enter.
- Reps, Manufacturers and/or Dealers will call the ERC Team Member they have scheduled with to meet them at the Front Entrance for entry.
- The Customer(s) will contact the ERC Team Member, Rep, Manufacturer and/or Dealer they have scheduled their appointment with to meet them at the Front Entrance (main lobby) for entry.
- At this time, we are requiring that ALL visitors must wear a mask regardless of their vaccination status and sanitize their hands upon entering. Due to the increased level of transmission in our region, wearing a mask indoors and in public settings reduces the risk of transmission. Masks and Sanitizer will be provided.
- ALL visitors must answer the SoCalGas COVID-19 screening questions verbally to the greeter at the front door before being allowed access to the facility.
- Once the Rep and/or Manufacturer is cleared for entry, they will have access to the kitchen entrance to unload equipment and supplies.
- Our patio garden will be available for limited use for phone calls, discussions and/or sampling during the designated session time.
- Single-use disposable plates, napkins and utensils will be provided.
- Demo areas will be designated.
- Follow any posted signage regarding COVID-19 practices.
- Practice good hygiene and handwashing always while in the center and during your session. Gloves will be provided for food prep, serving and sampling.
- **To schedule an appointment, call: Food Service Center @ 562-803-7323 or email: ercfoodsvc@socalgas.com to discuss the details and availability.**

By keeping these practices in mind, we will be able to reopen safely and work towards resuming the full use of our center and facility.

As with any workplace change, we are asking for your cooperation so that we can do our part in providing a safe and welcoming return.

Thank you all in advance for your attention to this email and we look forward to seeing you soon.

**The SoCalGas Foodservice Team,
Melisa, Will, Gina, Riki and Maria**

Foodservice Team availability at the ERC

Melisa Marks -Thursday & Friday
mmarks@socalgas.com C: 310-261-9445

Will Morris - Monday-Tuesday -Wednesday
wmorris@socalgas.com C: 626-513-6756

Gina Christian - Tuesday & Wednesday
gchristian@socalgas.com C: 323-578-9451

Riki Nanno - Monday & Thursday
rnanno@socalgas.com C: 858-232-1776

Maria Murillo - Tuesday, Wednesday & Thursday
ercfoodsvc@socalgas.com C: 562-939-0400